Community Outreach Services - CU CHAMPION

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醫學院社區健康及藥物安全外展隊

Outline

1 CU CHAMPION Outreach Services

• Background, outreach service format

Primary Care Initiative in Sham Shui Po

Programme overview, service highlights

CU CHAMPION - Background

- 香港中文大學醫學院社區健康及藥物安全外展隊
- <u>Community Health And Medication-safety Promotion Inter-school</u>
 <u>Outreach Network</u>
- Multidisciplinary service team established in 2013
- Mission: Promote medication safety and healthy lifestyle
- Members: Teachers, students, alumni













Advisory Team



Prof. Vivian Lee School of Pharmacy



Prof. Janita Chau The Nethersole School of Nursing



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Outreach service format

Aim

• Identify and educate elderly with their health problems in the community

Target beneficiaries

• Recruitment: via elderly centres (DECC/ NEC), local NGOs & church groups

Service setting

On-site (mostly elderly centres)

Service content

- Trained student volunteers
- Health check: Blood pressure, blood glucose, BMI
- Disease screening: Atrial fibrillation (AF), dementia
- Health professional volunteers
- Consultation: Pharmacist, Nurse, Chinese Medicine Practitioners

Typical outreach service flow

1. Registration



2. Height & weight



7. Health Summary

3. Survey



CHA

6. Blood Glucose Measurement

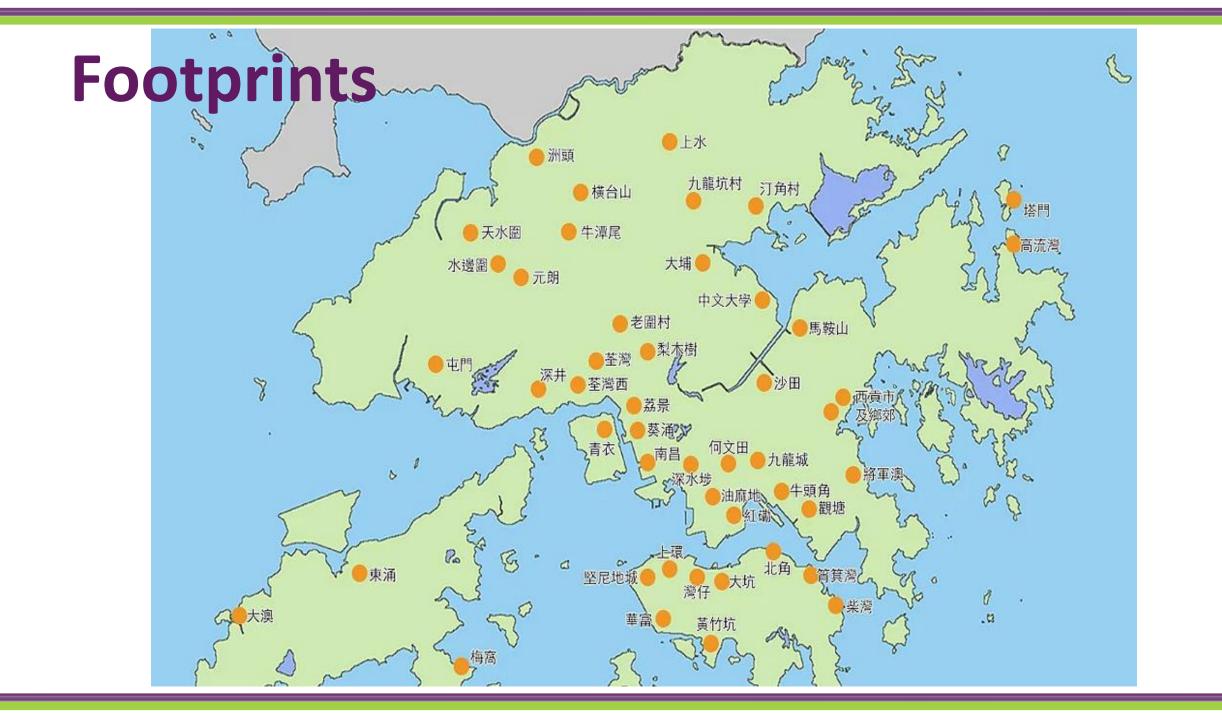
4. BP Measurement





5. ECG (AF screening)

8. Health / Drug
Consultation



Benefits and challenges

Benefits

- Able to reach quite a number of participants each time
- Able to obtain a brief idea of common health problems encountered by elderly
- Convenient to arrange with service partners and participants

Challenges

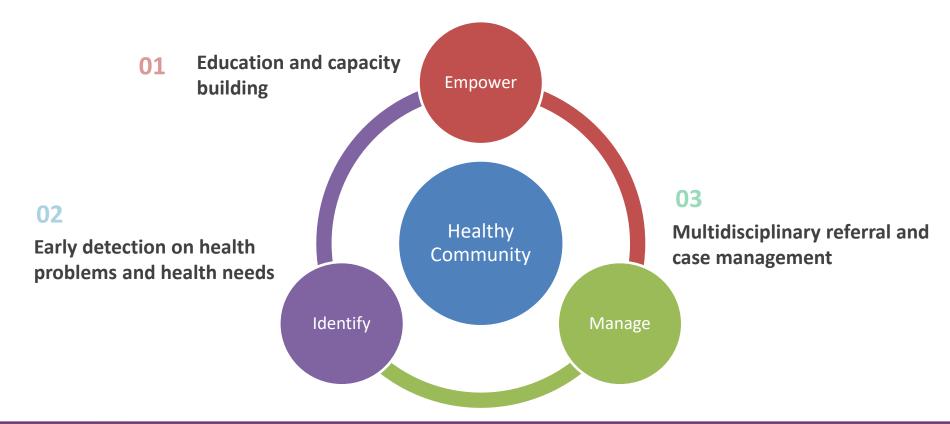
- Unable to reach hidden/ less health conscious elderly
- Difficult to obtain complete medication record/ medical history
- Difficult to follow-up on longterm impact on elderly's behavioural change

Primary Care Initiative in Sham Shui Po





Aim: Develop social capital and build a healthy community in SSP district



Strategy 1: empower

Strategy 2: Identify

Strategy 3: manage

Talks

Screening

Review and referral to local health service providers

Volunteer training

Home visit







主要跟進服務

藥劑師服務	中醫師服務	
由社區藥劑師為有 藥物相關問題 或 血壓、	由社區註冊中醫師為有痛症或其他健康	
血糖不理想 的長者跟進,提供藥物諮詢服	問題的長者跟進·提供 痛症管理工作坊	
務及跟進疾病控制情況。	及 中醫治療服務。	

個案轉介及跟進情況 - 轉介機制

社區外展服務	中大計劃團隊	長者中心/地區 組織	中大計劃團隊/ 長者中心	服務提供者
• 辨識有健康問題的長者	 審核個案紀錄,以及外展藥劑師/其他醫療專業的諮詢紀錄 準備個案健康問題及建議轉介清單,並與長者中心聯絡 	• 社工/社區主任 審核 轉介建議 • 基於長者其他狀況, 將不適合轉介的長者 剔除	 將個案名單交與相關 服務提供者聯絡跟進 或 聯絡需要轉介個案, 安排於長者中心或服 務提供者跟進 	 跟進被轉介長者,提供諮詢、診斷或檢查等服務 如有需要可轉介予其他醫療專業 簡單記錄跟進及轉介情況 計劃資助每位長者兩次諮詢服務

Participation of community pharmacists



Outreach

Connecting with local residents and organisations, and identifying common health problems

Talks/ training

Focusing on the common problems observed at the community pharmacy or outreach

Consultation at pharmacy/ centre

Managing cases with need for more detailed therapy management

Collaboration network

Discussing with collaborators of other sector on problems of and possible solutions to the district

Community network

Locals or local organisations approaching them for help and collaboration

Challenges

- Reliance on strong collaboration with community partners to identify service targets
- More engagement with GPs and other health professionals
- Understanding of unique characteristics of each district

Opportunities

- "Community pharmacy" not limiting to the physical premise, but more outreaching into the community
- Lead to formation or join as part of the community network
- Establish stronger partnership with local NGOs